

Convenience is at your fingertips with our 24-hour automated phone banking service. This free, access code protected service allows you to manage your finances using any touch-tone phone.

### Follow these simple steps to access CoastLine:

- Call (858) 495-1655 for direct access, or call (877) 495-1600 and follow the prompts
- Choose “6” for Spanish

### Main Menu

Make a selection from the menu then enter your account/member number or debit/credit card number (this is not your PIN number). Enter your access code and follow the guided menu. To request an access code, please call (877) 495-1600 and speak to a representative or visit a local branch.

Choose one of the following options:

- 1** For existing account or loan information, balances, or to transfer funds
- 2** For information, or to open a new account, or apply for a loan or credit card
- 3** For card-related services, including card activation
- 4** For online or mobile banking, or bill pay
- 5** For mailing addresses, hours, or branch and ATM locations
- 0** To speak to a representative or if you know the person you are trying to reach

### Service Menu

When selecting 1 from the main menu, choose one of the following options:

- 1** For account or loan inquiries
- 2** For a summary of your account balances
- 3** For funds transfer options
- 4** To withdraw funds with a check
- 5** To change your access code
- 7** To log in under another membership

For account or loan inquiries:

- 1** For checking
- 2** For savings
- 3** For certificates & IRA accounts
- 4** For existing loans
- 5** For credit cards

### Navigation guide:

- 8** To repeat the menu
- 9** To return to the previous menu
- 0** To speak to a Member Service Representative

**Questions? Visit [calcoastcu.org](http://calcoastcu.org), call (877) 495-1600, or visit a local Cal Coast branch.**