CoastLine
24-hour Account Access by Phone

Convenience is at your fingertips with our 24-hour automated phone banking service. This free, access code protected service allows you to manage your finances using any touch-tone phone.

Follow these simple steps to access CoastLine:

- Call (858) 495-1655 for direct access, or call (877) 495-1600 and follow the prompts
- Choose “6” for Spanish

Main Menu
Make a selection from the menu then enter your account/member number or debit/credit card number (this is not your PIN number). Enter your access code and follow the guided menu. To request an access code, please call (877) 495-1600 and speak to a representative or visit a local branch.

Choose one of the following options:

1. For existing account or loan information, balances, or to transfer funds
2. For information, or to open a new account, or apply for a loan or credit card
3. For card-related services, including card activation
4. For online or mobile banking, or bill pay
5. For mailing addresses, hours, or branch and ATM locations
6. To speak to a representative or if you know the person you are trying to reach

Service Menu
When selecting 1 from the main menu, choose one of the following options:

1. For account or loan inquiries
2. For a summary of your account balances
3. For funds transfer options
4. To withdraw funds with a check
5. To change your access code
6. To log in under another membership

For account or loan inquiries:

1. For checking
2. For savings
3. For certificates & IRA accounts
4. For existing loans
5. For credit cards

Navigation guide:

8. To repeat the menu
9. To return to the previous menu
0. To speak to a Member Service Representative

Questions? Visit calcoastcu.org, call (877) 495-1600, or visit a local Cal Coast branch.